The Demographics

20,676 service users

Type of Disability

- 39% neurological
- 31% multiple disabilities
- 16% physical
- 6% hearing loss/deafness
- 4% visual
- 4% speech/language

2013-2017

9,956 service user records registered/reviewed

Age groups

- 2% 0-4 years
- 18% 5-12 years
- 14% 13-17 years
- 10% 18-24 years
- 14% 25-39 years
- 33% 40-59 years
- 14% 60-65 years

84% of service users lived with family members
3% lived in full-time residential settings
60% had a primary carer, of which 96% lived with the service user

Consent is obtained prior to registration on the database and participation is voluntary so it is not intended to act as an epidemiological tool but is used to aid service planning.
Participation in everyday living

The measure of activity and participation (MAP) is a WHO ICF-based measure that captures the subjective experience of people with a physical/sensory disability about their participation in everyday living.

Barriers and challenges

Barriers to participation experienced in the previous 12 months

- 57% climate/weather
- 52% physical environment
- 41% income

Participation restriction

Restricted participation in major areas of life experienced in the previous 12 months

- 56% socialising
- 53% shopping
- 51% sports or physical recreation
Assessment of difficulties experienced due to physical/sensory disability (WHODAS 2.0)

Difficulty with functioning in daily activities in the previous 30 days

85% The majority of people reported that the difficulties they experienced interfered with life overall

70% standing for long periods
69% emotionally affected
69% walking long distances
57% household responsibilities
55% joining in community activities
41% concentrating for 10 minutes
## Services provided to people with physical and sensory disabilities

- **Therapeutic intervention and rehabilitation services** including physiotherapy, community resource work and occupational therapy: **88%**
- **Assistive products (technical aids and appliances)** including special furniture and other aids to personal care, aids to mobility and aids to hearing: **68%**
- **Day services/activities** including mainstream schools, open employment and day activation services: **58%**
- **Personal assistance and support services** including home help, personal assistant and peer support: **27%**
- **Respite services**
  - Emergency respite services: **1%**

## Services required 2018–2022

(In addition to those provided in 2017)

- **Therapeutic intervention and rehabilitation services**: **30%**
- **Assistive products (technical aids and appliances)**: **11%**
- **Day services/activities**: **9%**
- **Personal assistance and support services**: **6%**
- **Respite services**
  - Emergency respite services: **3%**

## Percentages of people receiving one or more of the following types of services:

### 2017

- **5,654 service users** registered or reviewed

### Services required 2018–2022

- **2018-2022**: Percentages of people requiring one or more of the following types of services:

### Services provided

- **2017**: Percentages of people receiving one or more of the following types of services: