36,649 service user records included
64% increase from 2019

Age breakdown

<table>
<thead>
<tr>
<th>Age</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-4 years</td>
<td>1,363</td>
<td>7%</td>
</tr>
<tr>
<td>5-12 years</td>
<td>6,670</td>
<td>18%</td>
</tr>
<tr>
<td>13-17 years</td>
<td>4,509</td>
<td>9%</td>
</tr>
<tr>
<td>18-24 years</td>
<td>7,211</td>
<td>12%</td>
</tr>
<tr>
<td>25-39 years</td>
<td>9,760</td>
<td>17%</td>
</tr>
<tr>
<td>40-59 years</td>
<td>9,086</td>
<td>25%</td>
</tr>
<tr>
<td>≥60 years</td>
<td>3,484</td>
<td>12%</td>
</tr>
</tbody>
</table>

Living arrangements

- 63% residing with family
- 5% living alone
- 1% residing with non-family
- 21% living in a residential service
- 10% not known

Primary disability

- 62% Intellectual
- 12% Neurological
- 10% Autism
- 16% Other

Primary carer

16,292 reported having a primary carer

Of those with a primary carer:

- 96% live with their primary carer
- 84% of primary carers were parents
- 61% of primary carers were aged 18–59 years

Services

- 21% accessed residential services
- 63% accessed day services
- 5% accessed overnight respite
- 17% accessed supports for daily living
- 66% accessed specialist supports

Residential places

- 7,601 currently accessed
- 1,366 enhancement required
- 1,000 new places required

Day service places

- 26,644 currently accessed
- 3,720 enhancement required
- 1,214 new places required

Overnight respite places

- 1,771 currently accessed
- 597 enhancement required
- 761 new places required

Supports for daily living

- 7,471 currently accessed
- 1,095 enhancement required
- 800 new places required

Specialist supports

- 61,039 currently accessed
- 19,724 enhancement required
- 1,214 new places required

Most commonly accessed

- 8,531 speech and language therapy
- 8,108 occupational therapy
- 7,467 social work